

# KCEPS Parental Satisfaction Survey 2023 Results

Dear Parent(s) and Carer(s),

Thank you to the 69 parents/carers who responded to our recent survey. The complete set of results are shown on the following pages, including a comparison with last year's results.

Key findings:-

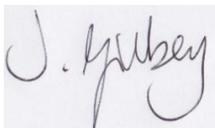
1. As with previous surveys, a large majority of parents who responded are positive in their responses and are happy with most aspects of the school. It was also pleasing to note the high positive responses to the questions about behaviour and how well children are felt to be doing at school.
2. The areas that are least well supported are:
  - *"Q5 The school makes me aware of what my child is learning during the year."* We trust parents now feel better informed with the launch of our new website at Easter. You can find detailed information on what your child is learning each term on the class page and details on the full curriculum coverage under the Curriculum tab.
  - *"Q10 The school lets me know how well my child is doing".* We hold two parents' evenings a year – one in the autumn term and another in the spring term. Parents receive a formal report in July. On Tapestry, teachers send a weekly report to parents about what their child has been learning – this is more often in the Early Years.
3. The comments given in the final question varied greatly. There were several comments regarding the use of Tapestry or communication and a number about after school clubs or sport (although occasionally contradictory), along with many other specific points.

Governors will consider all issues raised and will use the information to help shape our School Improvement Plan. This then becomes part of our ongoing work with staff and pupils for the forthcoming year.

To encourage honest responses this survey is always anonymous. However, we would urge any parents or carers who feel their child is not safe or being bullied to share those concerns as soon as possible with the class teacher in the first instance, then Mrs. Bowyer or, if you feel the issue has not been resolved, contact the Chair of Governors.

The governors would again like to thank all staff, pupils and parents for their ongoing efforts in making Kings Cliffe Endowed Primary such an amazing school.

If you have any questions or comments about this survey or any of its findings, please do not hesitate to contact us.

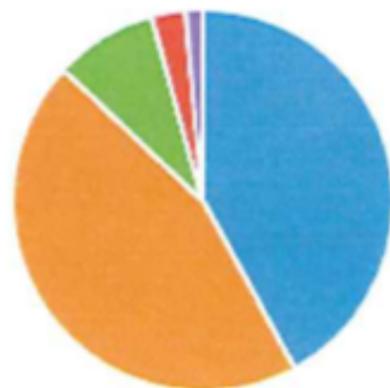


Jim Gilbey, Parent and Community Governor

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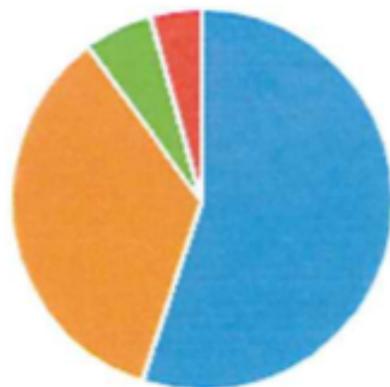
1. My Child is happy at this school.

Strongly agree	29
Agree	31
Disagree	6
Strongly disagree	2
Don't know	1



2. My Child feels safe at this school.

Strongly agree	38
Agree	24
Disagree	4
Strongly disagree	3
Don't know	0

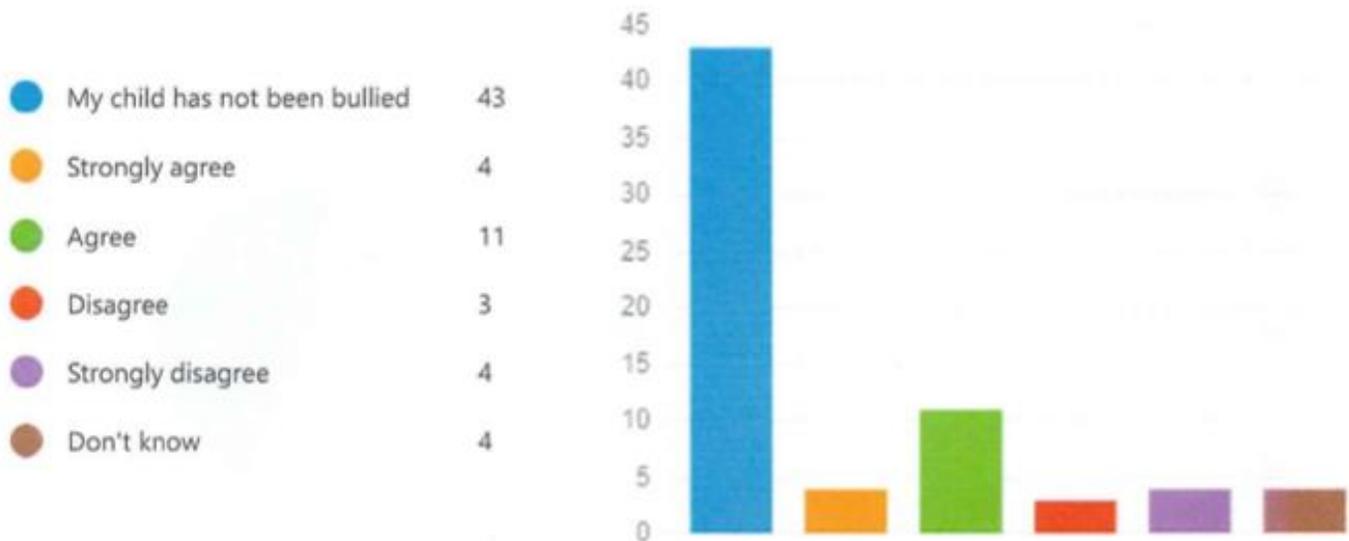


3. The school makes sure its pupils are well behaved.

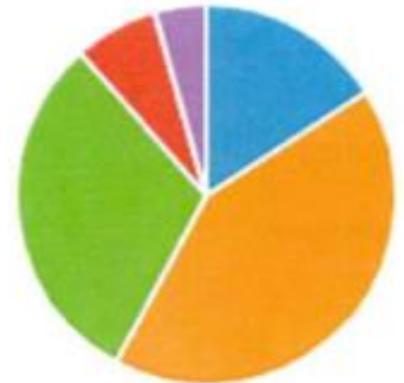
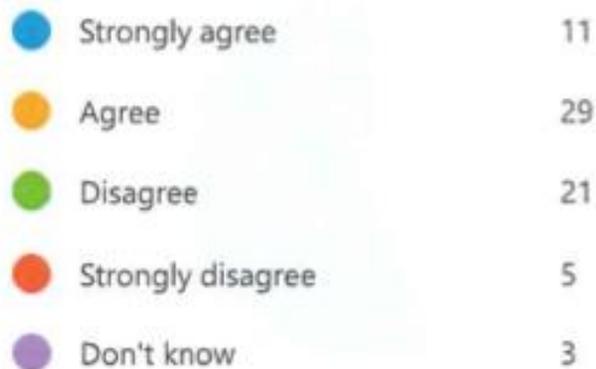
Strongly agree	23
Agree	36
Disagree	3
Strongly disagree	5
Don't know	2



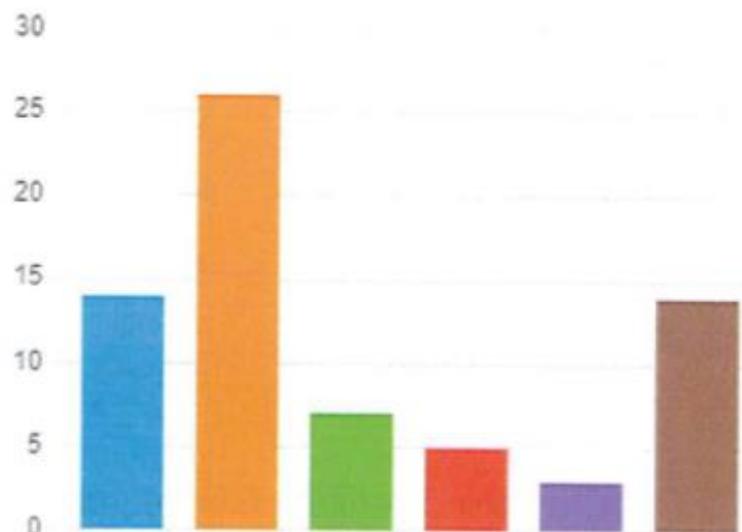
4. My child has been bullied and the school dealt with the bullying quickly and effectively.



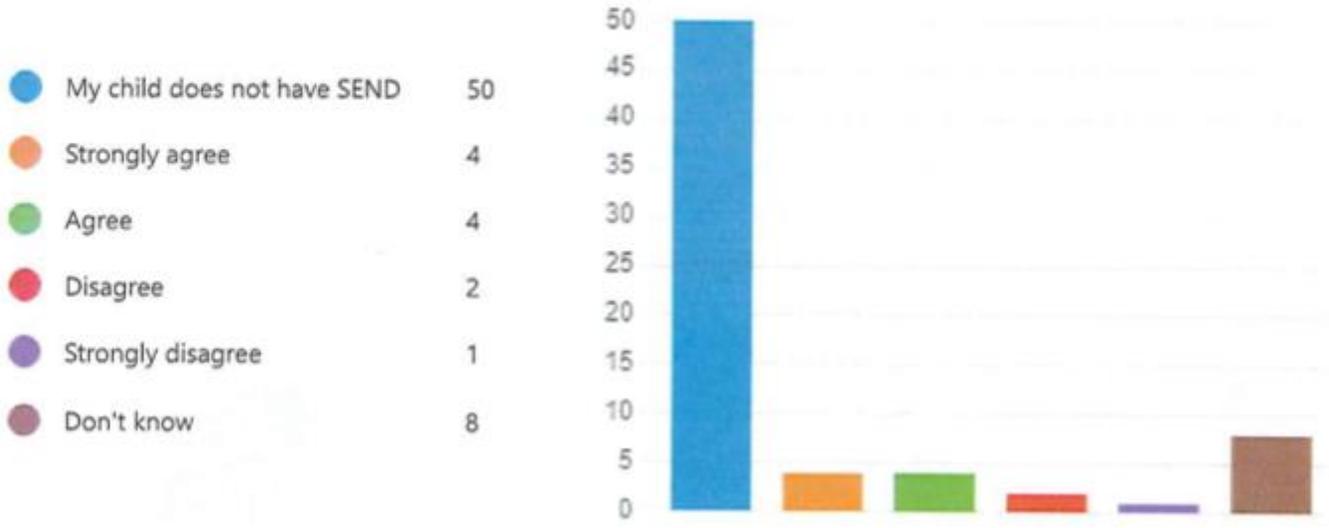
5. The school makes me aware of what my child will learn during the year.



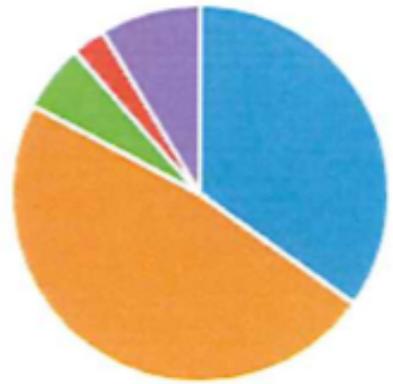
6. When I have raised concerns with the school they have been dealt with properly.



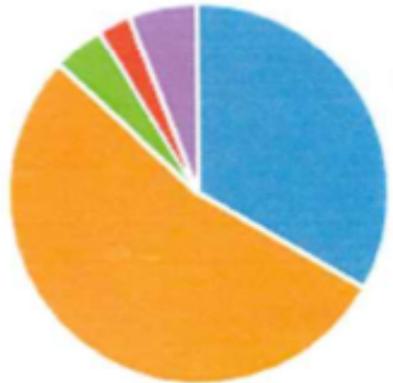
7. My child has SEND (Special Educational Needs and Disability), and the school gives them the support they need to succeed.



8. The school has high expectations for my child.



9. My child does well at this school.



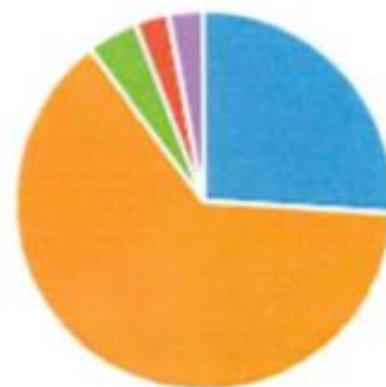
10. The school lets me know how my child is doing.

Strongly agree	10
Agree	36
Disagree	18
Strongly disagree	5
Don't know	0



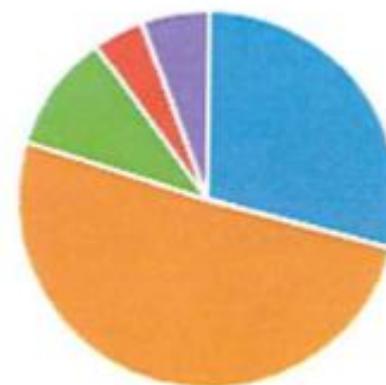
11. There is a good range of subjects available to my child at this school.

Strongly agree	18
Agree	44
Disagree	3
Strongly disagree	2
Don't know	2



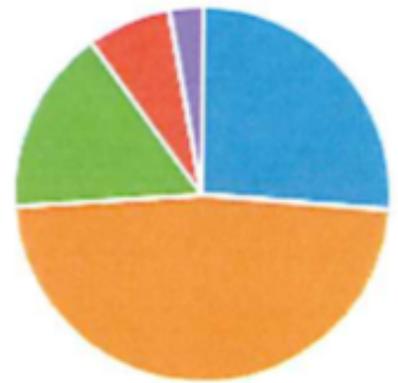
12. My child can take part in clubs and activities at this school.

Strongly agree	20
Agree	35
Disagree	7
Strongly disagree	3
Don't know	4



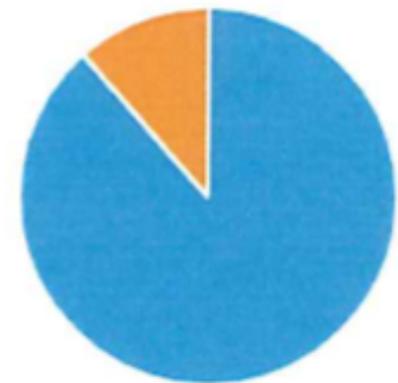
13. The school supports my child's wider personal development.

● Strongly agree	18
● Agree	33
● Disagree	11
● Strongly disagree	5
● Don't know	2



14. I would recommend this school to another parent.

● Yes	61
● No	8



# Comparison of 2023 results with 2022

QUESTION		Strongly agree or agree	Disagree or strongly disagree
		Percentage change from 2022	Percentage change from 2022
1	My Child is happy at this school.	-3	3
2	My Child feels safe at this school.	-1	2
3	The school makes sure its pupils are well behaved.	-1	1
4	My child has been bullied and the school dealt with the bullying quickly and effectively.	3	0
5	The school makes me aware of what my child will learn during the year.	0	1
6	When I have raised concerns with the school they have been dealt with properly.	1	3
7	My child has SEND (Special Educational Needs and Disability), and the school gives them the support they need to succeed.	3	1
8	The school has high expectations for my child.	0	0
9	My child does well at this school.	-2	2
10	The school lets me know how my child is doing.	-5	6
11	There is a good range of subjects available to my child at this school.	3	-1
12	My child can take part in clubs and activities at this school.	-2	3
13	The school supports my child's wider personal development.	-3	5
14	I would recommend this school to another parent.	-1	1

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## Parent comments

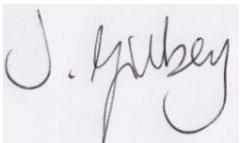
In previous surveys, all comments have been shared with parents following requests to do so.

A complete list of the comments made were submitted to governors before the last Full Governors Meeting to enable them to be read in advance and they were then discussed as an item on the agenda.

Along with debating the points made and agreeing how we would use the findings, governors decided that we will not share comments this year as it was felt that, despite many positive comments, staff may focus too much on the negative and sometimes hurtful comments that were written.

This does not mean that the comments are being ignored. Parents should be reassured that governors have considered all points raised and are using this information in future development plans to help continue with the school's ongoing improvement.

Governors do not want parents to feel that we are hiding anything so, in order to remain open about the survey results, if any parent wishes to have access to all comments that were written, then please contact me and I will arrange a mutually convenient time to share these with you and answer any questions that you may have.



Jim Gilbey, Parent and community governor

[jim.gilbey@kceps.co.uk](mailto:jim.gilbey@kceps.co.uk)